

Our Client Stories



Our Support and Rehabilitation Coordinators (SRCs) helped a Client recover from a stroke during surgery that dramatically changed their life.

Our Client's story

A 58-year-old man experienced a stroke during heart surgery, which left him with physical and cognitive challenges. Although he received some rehabilitation, his mobility worsened after NHS therapy ended. He was referred to our service in 2022.

How did we help?

After the Client was referred through to the Support and Rehabilitation team, one of our colleagues assessed the Client and his needs.

We arranged for a reassessment of his care needs and worked with social care to increase support at home. We also requested an occupational therapy assessment to make his home safer and easier to move around. We contacted his GP and local physio team to explore further rehabilitation, and he was reassessed by a specialist neuro team.

To help him stay active, we secured extra care hours so he could safely use exercise equipment at home. We also helped him check his benefits and connected him with local stroke and brain injury support groups.

What were the outcomes for the Client?

- He now has more care in place to support his daily needs and safe use of exercise equipment.
- Ramps and handrails were installed at home to help him move around safely and get out into the community.
- His benefits were reviewed and increased to the correct level.
- He's now accessing private therapy and support from organisations like Headway.

Find out more

For more information about our Support and Rehabilitation Coordinators, see our [Knowledge Hub page](#).